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Dear Readers,

Out of the submitted papers, reviewers have selected five papers that will be presented in this issue of JITA journal.

The paper titled „Selection of telecommunication access networks“ by Predrag Katanić represents a systemized approach to the future telecommunication access network choice, which has usage in the business environment. The suggested methodology and defined input parameter evaluation model can represent a base for making the decision about the access network choice in other environments as well, with the input parameters correction.

The paper „Influence of resolution and frame rate on the linear in-stream video ad QoE“ by Miloš Ljubojević, Zdenka Babić and Dušan Starčević focuses on the possibility of modeling the video Quality of Experience (QoE) during Internet video advertising. In such modeling, if network environment affects the quality of video content, it is possible to improve QoE by selecting the resolution and frame rate values. This research is also significant because it uses a widely accepted methodology, adjusted for the assessment of the QoE within a specific application as it is linear in-stream video advertising.

The paper titled „The application of information and communication technologies in dance sport in Bosnia and Herzegovina“ by Velibor Srđić and Milan Nešić is based on research performed with the aim of determining the frequency and ways of application of information and communication technologies (ICT) in dance sport in Bosnia and Herzegovina.

The paper „Customer satisfaction as a significant measure of successful ERP implementation“ by Bojan Ivetić, Tončo Marušić and Dragica Radosav represents attention trying to find the best way to measure the success or the effectiveness of ERP solution. In this paper you can see what effect the other measurements will have on the „customer satisfaction“, respecting the correlation between particular crucial categories in creating the model of implemented ERP system's success.

The fifth paper titled “Full text search and indexing in languages with two alphabets” focuses on different alphabets Cyrillic and Latin, used equally in Bosnia and Herzegovina. This is an additional problem with indexing and full text searching. In this paper this problem is analysed. Using the tools available on PostgreSQL and spell dictionaries, the solution is made.

We thank the authors for the effort they have invested in order to present the results of their research in a qualitative manner. We wish for our presented papers to be recognized both by the readers and scientific community.